

# **RR Employees National Health and Welfare Plan Important Telephone Numbers and Websites**

## **General Service Telephone Numbers**

United Healthcare GA-23000

Medical - (800) 842-9905

United Behavioral Health - (866) 850-6212

Aetna - (800) 842-4044

BCBS - (866) 267-3320

Medco (Rx) - (800) 842-0070

VSP (Vision) - (888) 877-4782 ` (800) 428-4833 (for hearing impaired)

Aetna (Dental) - (877) 277-3368

Aetna

Supplemental Sickness - (800) 205-7651  
(you have 60 days from the last day worked to file your claim)

ERMA GA46000 - GA-23111 Plans A, B, C, E

United Healthcare - (800) 842-5252

GA 23111-Plan F - (800) 809-0453

## **Other Telephone Numbers**

United Healthcare

Nurse Line - (866) 735-5685  
(24-hour access to a registered nurse)

United Health Allies (800) 860-8773  
(Access to discounts for non-covered services)

UHC/Optum –Wellness Programs – (877) 201-4840

#### Aetna Wellness Plans

Simple Steps - (800) 842-4044

Health Body Healthy Weight - (800) 842-4044

Quit Tobacco - (800) 650-2747

Nurse Line - (888) Blue - 428

Wellness Programs - (800) 650-8442

#### MetLife

Life Insurance - (800) 310-7770

#### TEAMStar

Medicare Part D Prescription Drug Program - (866) 524-4173

### **Healthcare Provider Websites**

General Customer Service (except GA-23111) [www.myuhc.com](http://www.myuhc.com) (1)

United Behavioral Health [www.liveandworkwell.com](http://www.liveandworkwell.com) (1)

United Health Allies [www.unitedhealthallies.com](http://www.unitedhealthallies.com) (1)

Railroad Information Depot [www.myuhc.com/groups/railroadinfo](http://www.myuhc.com/groups/railroadinfo)

Aetna [www.aetna.com](http://www.aetna.com)

BCBS <http://www.highmarkbcbs.com>

VSP (Vision) [www.VSP.com](http://www.VSP.com)

Aetna Supplement Sickness (to file claims) [www.wkabsystem.com](http://www.wkabsystem.com)

Medco <http://www.medco.com>

TEAMStar [www.teamstarpartd.com](http://www.teamstarpartd.com)

**Registration is required for personal use of all web functions.**