

RR EMPLOYEES NATIONAL HEALTH and WELFARE PLAN

Important Telephone Numbers and Websites

General Service Telephone Numbers

United Healthcare GA-23000

Medical - (800) 842-9905

United Behavioral Health - (866) 850-6212

Aetna - (800) 842-4044

BCBS - (866) 267-3320

Medco (Rx) - (800) 842-0070

VSP (Vision) - (888) 877-4782 (800) 428-4833 (for hearing impaired)

Aetna (Dental) - (877) 277-3368

Aetna

Supplemental Sickness - (800) 205-7651
(you have 60 days from the last day worked to file your claim)

ERMA GA46000 - GA-23111 Plans A, B, C, E

United Healthcare - (800) 842-5252

GA 23111-Plan F - (800) 809-0453

Other Telephone Numbers

United Healthcare

Nurse Line - (866) 735-5685
(24-hour access to a registered nurse)

United Health Allies (800) 860-8773
(Access to discounts for non-covered services)

UHC/Optum – Wellness Programs – (877) 201-4840

Aetna

Wellness Plans

Simple Steps	-	(800) 842-4044
Health Body Healthy Weight	-	(800) 842-4044
Quit Tobacco	-	(800) 650-2747

Nurse Line	-	(888) BLUE-428
Wellness Programs	-	(800) 650-8442

BCBS

MetLife

Life Insurance	-	(800) 310-7770
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Healthcare Provider Websites

General Customer Service (except GA-23111)	www.myuhc.com (1)
United Behavioral Health	www.liveandworkwell.com (1)
United Health Allies	www.unitedhealthallies.com (1)
Railroad Information Depot	www.myuhc.com/groups/railroadinfo
Aetna	www.aetna.com
BCBS	http://www.highmarkbcbs.com
VSP (Vision)	www.VSP.com
Aetna Supplement Sickness (to file claims)	www.wkabsystem.com
Medco	http://www.medco.com

(1) Registration is required for personal use of all web functions.